

Shell Rapid LubeSM Training Series

Safety

Participant Worksheets



Safety

Follow these steps during training:

1. The video is divided into several parts. Be prepared to stop after each part.
2. Put the videotape in the VCR and push "play."
3. When the tape indicates a stopping point, pause or stop the VCR. Then, answer the questions on your worksheets concerning the part of the video you just watched.
4. When you have finished viewing all parts of the tape and have answered all the questions, find your supervisor and go over the answers.
5. Be sure to ask your supervisor any questions that may have come up while watching the video.

Training Quiz

The questions are either multiple choice or true/false. Circle your answer.

1. Most accidents are caused by carelessness.
True or False
2. Which of the following is not an example of protective equipment?
A. safety glasses
B. hard hat
C. chap stick
D. burn sleeve
3. When raising the hood, always:
A. wear a hard hat while you work.
B. have the customer hold the hood up.
C. use a prop rod.
D. find the right size wrench to hold the hood open.
6. When guiding a vehicle into the bay stand in front so the driver knows when to stop.
True or False
7. Once the car is in park and the safety brake is set, the engine should be shut off to prevent carbon monoxide build-up.
True or False
8. The "Echo System," for communicating between technicians, is mainly designed to impress customers.
True or False
9. When working in the lower bay, you always:
A. wear a hard hat and safety glasses.
B. wear a watch to keep on schedule.
C. wear loose, fire resistant clothing.
D. wear a Swiss army knife.



4. Safety should be every manager's biggest concern.
True or False
5. It's okay to jump over an open lube pit if you're trying to get to a waiting customer.
True or False



10. When loosening the drain plug with a wrench, always strike away from yourself.
True or False
11. The best way to test a grease gun is to aim it at your gloved hand.
True or False

Training Quiz

12. If you spill oil or grease, immediately put absorbent on the spill and dispose of it.

True or False



(Continue Tape)

13. Which of the following is not a fire hazard at Shell Rapid LubeSM?

- A. oily rags.
- B. gas fumes.
- C. internal combustion.
- D. smoking in non-smoking areas.

14. Every employee should know where the fire extinguishers are located and how to operate them.

True or False



15. Every employee should know the location of the main emergency cut-off.

True or False

16. An "Emergency Response Plan" identifies the correct:

- A. response to phone calls.
- B. employee day off.
- C. evacuation routes, in event of fires.
- D. all of the above.

(Continue Tape)

Coach's Notes

Make any comments here about the trainee's knowledge level and whether or not additional coaching is needed. Keep this training record in trainee's file.

Trainee Signature: _____

Supervisor Signature: _____

Date: _____